



spCompliance + GDPR

with Sprite

Offering you a helping hand

To manage your

Practice spCompliance and GDPR



It's simply a bear necessity

Compliance is complex

We can describe the compliance process in many words - complicated, confusing and time consuming are the obvious ones. In general, 'compliance' is a job most of us are happy to allocate to someone else. However we can change this. Our new compliance software spCompliance is designed to help accomplish this task with a minimum of pain or fuss.

Helping hand but no quick fix

Of course, and as you will be aware, there is no quick fix for the compliance system. At first, you have to produce the policies and protocols, then set the tasks and subsequently manage, control and maintain the procedure as it changes with the passage of time. Our new compliance software does not write the policies or protocols for you, we can't make it that easy! However, it does dramatically simplify and organise the rest of the work, so that compliance can be easily, effectively and inexpensively managed.

And now we have the introduction of the GDPR, which is a set of regulations that will become part of the compliance requirements of a dental practice. GDPR fits neatly into our new spCompliance software.

Root³² and spCompliance – full management solution

Significantly, by attaching spCompliance and GDPR to the Root³² practice management software we achieve a further gain. If and when there is a complaint or challenge from a patient regarding their 'rights' under the GDPR, you will be able quite easily to make notes on the patient record and monitor the processing of the complaint as is required.

Sprite + spCompliance + GDPR

Compliance

In our view it is extremely important that the Practice's dental team is fully involved in the creation and updating of Practice policies and protocols. When this is so, the team members will feel a sense of ownership and commitment to the system. The greater the participation of the dental team in designing and running the compliance process, the greater will be the success achieved in implementation.

spCompliance will:-

- Divide the compliance process into categories and enable you to store your policies, protocols and documents into a sensible, easy to understand structure.
- Introduce the use of keywords to enable you to specify and display related sets of documents in a coherent manner in response to an audit query.
- Setup a schedule to specify the dates for the revision of each policy and protocol. It will warn you in advance as these revision dates approach and remind you, if the renewals have been performed or missed.
- Enable you to nominate a member of staff to undertake each task created to fulfil the aims of the policies and protocols, to provide them with a schedule for the completion of their task, and monitor their performance in doing so.
- Provide a search facility to enable you to identify and collect documents of related subject-matter to enable production of reports and evidence as required for audit.

GDPR

Each Practice will need to provide policies and information to support compliance with the GDPR, in the same manner as is necessary with all compliance requirements. There will also be a need to keep records of all complaints made by patients, and actions taken in response, in the category of 'patient rights'.

If the compliance software is added to an existing Sprite system, identification of the patient and tracking of the response to any question of 'rights' is easily noted and monitored.